

HPNow Limited Warranty

HPNow ApS (“HPNow”) warrants to the owner, each new piece of product (featured in the current catalog at date of installation) against defects in material and workmanship for a period described herein, provided they are used for the purposes set forth under HPNow’s recommended specifications, and installed, operated and maintained under HPNow’s operation procedures, as set forth in HPNow’s installation, operation, and support manuals.

During the warranty period, we will repair or replace, at our option, any part found to be defective. Your remedy is limited solely to the replacement or repair of defective parts. This warranty does not apply (i) to Acts of God (e.g., lightning, flooding, etc.); or (ii) to products not manufactured by HPNow when used in conjunction with HPNow products; or (iii) where equipment is used or installation is performed in any manner contrary to HPNow’s specifications and instructions, or where equipment is altered or modified, or (iv) where replacement parts not originating from HPNow are used within HPNow products.

Return the defective part to your local dealer / installer, or to HPNow if purchased directly.

HPNow is not liable for indirect, incidental or consequential damages in connection with the use of equipment, including but not limited to: loss of production, loss of produce, the cost of substitute equipment or services required during periods of malfunction or resulting non-use, property damage or personal injury resulting from installer’s actions, whether negligent or otherwise.

Warranty Period

All products are covered by this warranty for one year from date of shipment of product from HPNow. Notwithstanding, the electrochemical stack is covered by this warranty for the earlier of (i) one year from shipment from HPNow, and (ii) 5,000 operational hours.

The warranty period is subject to change at any time by HPNow and may not reflect the warranty period at the time of purchase. Please contact your HPNow Distributor for current warranty period information.